



ICT SOLUTIONS FOR THE EDUCATION SECTOR.

Mobile Device Management

Simplified centralised Mobile Device Management solutions for the UK education sector.



Microsoft
Authorized
Education Reseller

Mobile Device Management

The use of mobile technology in the classroom has increased exponentially in recent years, enabling schools to deliver an intuitive digital learning experience through a wide variety of mobile devices. The ever-increasing use of mobile technology presents a series of challenges to internal ICT Managers and ICT coordinators that have the responsibility of implementing an efficient and secure mobile strategy on school premises.

How ICT Can Help

Our ICT provides a comprehensive range of mobile technology services and solutions for schools.

From procurement to centralised device management, we can provide you with everything that you need to manage and maintain a wide variety of mobile devices on school premises.

Centralised Mobile Device Management.

We can introduce a simplified centralised Mobile Device Management solution for your school that is managed from a secure web-based dashboard, allowing the effective management of all mobile devices including laptops, Android devices, iPads and Microsoft Surface tablets. Mobile Device Management incorporates the following elements:

- **App management** – multiple app deployment and configuration
- **Device management** – including device enrolment, profiles, permissions, policies and security restrictions
- **Email management** – including integration (Office 365, Google Apps, Exchange), email security and data loss prevention
- **Security management** – including user account and device security, feature restrictions and scheduled access
- **BYOD** – including transparent resource management and customised privacy policies



Mobile device strategy and implementation.

Our ICT offers a complete end-to-end mobile device strategy and deployment service for schools.

Our dedicated team of professional ICT consultants will work closely with you to design and implement an effective mobile device strategy that is tailored to your school's curriculum requirements. Our dedicated team of Microsoft and Apple accredited onsite technicians provide a flexible installation service for all types of mobile devices and apps on school premises.

Procurement.

Our ICT has a dedicated in-house ICT procurement team that will provide expert guidance and impartial advice for your entire school's mobile device requirements, liberating teachers and ICT managers from difficult purchasing decisions. We can assist with the purchase of the following mobile technologies that are available at discounted prices for education institutions:

- Apple iPad and iPad mini
- Microsoft Surface and Surface Pro
- Android devices, including HP, Dell and Samsung
- Laptops, Netbooks and Notepads, including MacBook and MacBook Pro
- Trolleys and docking stations
- Protective cases and chargers





Why Work with Our ICT?

We Are Dedicated to Education

Our ICT continues to serve primary schools, secondary schools, academies and colleges, providing a fully comprehensive range of ICT services and solutions exclusively to the education sector.

We Are a Trusted ICT Partner

A growing number of schools trust us with the responsibility of all day-to-day IT operations. We can become accountable for the performance of ICT network, providing expert advice and professional assistance when you need to make difficult strategic decisions. Our ICT enforces strict recruitment procedures, adhering to a safe internal recruitment policy. All staff members are subject to annual disclosure and barring services (DBS) checks which prevent unsuitable people from working with children.

We Are Your Local ICT Services Company

With offices located in central London, the east London/Essex border and Hertfordshire, we continue to work with educational authorities across London and the Home Counties. We provide scheduled onsite support in addition to coverage for sickness, absence and annual leave at short notice.

We Understand Education

- We understand our responsibilities as a service provider to the education sector
- We only apply cost-effective long-term strategies, avoiding costly short-term solutions
- We recognise how technology enables the delivery of effective learning
- We know how to deliver technology as an effective learning tool
- We are fully accountable for the performance of your IT network infrastructure
- We can work within the financial constraints placed on head teachers and key decision makers who are responsible for reducing costs without sacrificing service levels

We retain the knowledge and skills required to implement technology as an effective learning tool. Our dedicated technical support team has extensive knowledge of past and present technologies that continue to be used throughout the education sector. Continued partnerships with key educational suppliers ensure that we have access to the latest resources.



We Build Long-Term Relationships

We build long-term working relationships with schools and academies through continuous delivery of network infrastructure improvements, leveraging maximum efficiency from your school's annual budget.

We Build Long-Term Technology Solutions

We only apply cost-effective long-term technology strategies, avoiding costly short-term solutions.

We Provide a Better Approach to Service

We have an outstanding reputation for delivering a consistent high standard of service. This reputation is enhanced by exceptional customer retention statistics and numerous references available from various schools, academies and colleges. Our London-based education service desk provides expert advice and ongoing support to teachers, students and support staff.

In addition, we are committed to the support and development of your internal IT staff.

Our Services Are Transparent

We deliver a transparent service through our dedicated online help desk. Our help desk service enables you to:

- Report new issues and track existing issues online
- Monitor and review our performance levels
- Download customised service reports

We Have Over Two Decades Experience

Our ICT has over 20 years of ongoing experience, delivering an extensive range of technology services and solutions. Every member of our support team has proven experience working with technology in education and delivering services that include scheduled onsite support, IT manager support, complex project management, cloud technologies and network auditing.

Communication is Easy and Straightforward

Our ICT understands the importance of transparent communication. We promise to communicate effectively with teachers and support staff, keeping ICT simple by explaining things in plain English and avoiding any unnecessary technical jargon.

Our Accreditations

Our ICT is a **Microsoft Authorised Education Reseller** and a **Microsoft Certified Gold Partner** of fifteen years. Retaining Microsoft gold certified status further enforces our competence and proven skills in supporting the latest Microsoft technologies.

In 2011, Our ICT attained the **ISO 9001** accreditation, further enforcing our commitment to delivering a consistent high standard of service. In June 2014, Our ICT also became an **ISO 27001** accredited organisation, demonstrating our commitment to delivering the highest standards of information security management.

As a **VMware Enterprise partner** (academic specialisation), Our ICT retains continued access to extensive resources and ongoing training that allows us to deliver innovative cloud and virtualisation solutions to the small business sector. Our ICT is also a **Veeam Gold ProPartner**.

As an **Apple certified support specialist**, our team of service desk engineers and field desk technicians retain Apple certified technical coordinator and support professional certifications, demonstrating our proficiency in maintaining the latest Apple technologies.

As an official **Ruckus wireless technology partner**, Our ICT continues to plan, deploy and maintain wireless technology networks for schools, academies and colleges.

As a **Dell registered partner**, Our ICT is able to sell all Dell products to the education sector at discounted rates. Our partnership status enables us to assist you with purchasing the right hardware for your school's needs.



Where to Find Us

Chingford Office Address

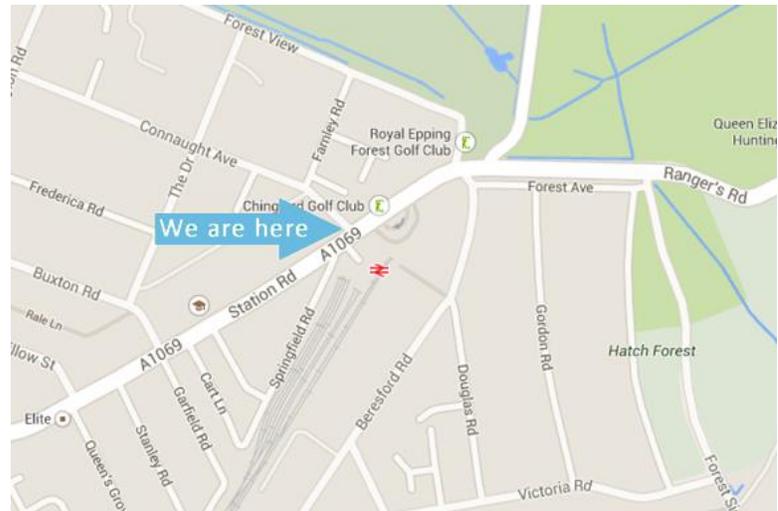
132 Station Road

Chingford

London

E4 6AB

(Located directly opposite from the Chingford train station).



How to Contact Us

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