



ICT SOLUTIONS FOR THE EDUCATION SECTOR.

ICT Strategy Consulting Services for Schools

Helping schools to establish a clear vision for ICT.



Microsoft
Authorized
Education Reseller



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ICT has transformed the way that children learn and teachers teach. As the gap between technology and learning continues to close, it is imperative for schools to introduce an effective ICT strategy that will maximise the potential of every child by offering the best possible digital learning experience. A wide range of ICT elements that are essential to the school improvement process and ongoing management are equally as important to long-term success.

We Understand the Challenges Faced by Schools...

ICT is an essential part of every school's success. From our experience, schools always have different requirements from their ICT systems, yet the following goals always remain the same:

- Promote a safe and secure learning environment
- Provide students with the best possible digital learning experience
- Conform to and exceed OFSTED measures
- Surpass national targets
- Meet the requirements to deliver the new 2015 computing curriculum

In order to achieve the above goals, it is essential for schools to introduce an effective ICT strategy that provides a clear vision for the role technology will play in supporting the computing curriculum and ongoing school management.

Are You Maximising Your School's Annual ICT Budget?

The number of new technologies available to schools in 2015 continues to grow at an exponential rate. These include mobile devices and cloud-based applications used in the classroom for teaching, learning and essential infrastructure technologies that reside in the server room, including windows servers, firewalls, switches and backup devices.

With an overwhelming number of new technologies, a limited annual ICT budget and the continued pressure to surpass targets and exceed measures, it has never been more important for key decision makers to make the correct purchasing decisions at the very first time of asking.

Without a clear ICT strategy in place, your school is at risk of making purchasing decisions that will impede your learning environment and the school improvement process.



Meet the Challenges with a Clear Vision for ICT...

Our ICT continues to assist a growing number of schools by helping them to introduce a successful ICT strategy that meets the needs of the computing curriculum and the school improvement process.

We embrace a wider role in the school improvement process by consulting and working with your internal ICT function, third party consultants, head teachers and senior leaders. We provide a clear vision for applying a successful ICT strategy that is defined by the following evaluation process:

1. Review of the schools existing ICT provision and how technology is used
2. Assessment of the challenges faced by your school
3. Defining the goals that your school is trying to achieve

We will deliver a comprehensive report, listing a series of recommended changes that will have a positive impact on school improvement and a blueprint for introducing a successful ICT strategy that will help you to achieve the following objectives:

- Define the role of ICT in the curriculum, school management and school improvement
- Maximise the schools existing ICT infrastructure to support the delivery of the new computing curriculum
- Maximise the schools existing ICT admin network infrastructure to support ongoing school management and school improvement
- Ensure value for money through intelligent purchasing decisions
- Establish defined staff roles, management structures and define the roles of outsourced services
- Implement ongoing ICT training and consultancy to support your staff in their defined roles
- Introduce new, or evaluate existing school ICT and e-safety policies
- Introduce and develop online learning facilities
- Introduce a long-term strategy to future-proof your school's ICT Infrastructure

Our ICT has over 20 years' ongoing experience implementing successful ICT strategies for educational establishments. Our team of directly employed ICT consultants all come from a background of working within the education sector.



Why Work with Our ICT?

We Are Dedicated to Education

Our ICT continues to serve primary schools, secondary schools, academies and colleges, providing a fully comprehensive range of ICT services and solutions exclusively to the education sector.

We Are a Trusted ICT Partner

A growing number of schools trust us with the responsibility of all day-to-day IT operations. We can become accountable for the performance of ICT network, providing expert advice and professional assistance when you need to make difficult strategic decisions. Our ICT enforces strict recruitment procedures, adhering to a safe internal recruitment policy. All staff members are subject to annual disclosure and barring services (DBS) checks which prevent unsuitable people from working with children.

We Are Your Local ICT Services Company

With offices located in central London, the east London/Essex border and Hertfordshire, we continue to work with educational authorities across London and the Home Counties. We provide scheduled onsite support in addition to coverage for sickness, absence and annual leave at short notice.

We Understand Education

- We understand our responsibilities as a service provider to the education sector
- We only apply cost-effective long-term strategies, avoiding costly short-term solutions
- We recognise how technology enables the delivery of effective learning
- We know how to deliver technology as an effective learning tool
- We are fully accountable for the performance of your IT network infrastructure
- We can work within the financial constraints placed on head teachers and key decision makers who are responsible for reducing costs without sacrificing service levels

We retain the knowledge and skills required to implement technology as an effective learning tool. Our dedicated technical support team has extensive knowledge of past and present technologies that continue to be used throughout the education sector. Continued partnerships with key educational suppliers ensure that we have access to the latest resources.



We Build Long-Term Relationships

We build long-term working relationships with schools and academies through continuous delivery of network infrastructure improvements, leveraging maximum efficiency from your school's annual budget.

We Build Long-Term Technology Solutions

We only apply cost-effective long-term technology strategies, avoiding costly short-term solutions.

We Provide a Better Approach to Service

We have an outstanding reputation for delivering a consistently high standard of service. This reputation is enhanced by exceptional customer retention statistics and numerous references available from various schools, academies and colleges. Our London-based education service desk provides expert advice and ongoing support to teachers, students and support staff.

In addition, we are committed to the support and development of your internal IT staff.

Our Services Are Transparent

We deliver a transparent service through our dedicated online help desk. Our help desk service enables you to:

- Report new issues and track existing issues online
- Monitor and review our performance levels
- Download customised service reports

We Have Over Two Decades of Experience

Our ICT has over 20 years of ongoing experience, delivering an extensive range of technology services and solutions. Every member of our support team has proven experience working with technology in education and delivering services that include scheduled onsite support, IT manager support, complex project management, cloud technologies and network auditing.

Communication is Easy and Straightforward

Our ICT understands the importance of transparent communication. We promise to communicate effectively with teachers and support staff, keeping ICT simple by explaining things in plain English and avoiding any unnecessary technical jargon.

Our Accreditations

Our ICT is a **Microsoft Authorised Education Reseller** and a **Microsoft Certified Gold Partner** of fifteen years. Retaining Microsoft gold certified status further enforces our competence and proven skills in supporting the latest Microsoft technologies.

In 2011, Our ICT attained the **ISO 9001** accreditation, further enforcing our commitment to delivering a consistent high standard of service. In June 2014, Our ICT also became an **ISO 27001** accredited organisation, demonstrating our commitment to delivering the highest standards of information security management.

As a **VMware Enterprise partner** (academic specialisation), Our ICT retains continued access to extensive resources and ongoing training that allows us to deliver innovative cloud and virtualisation solutions to the small business sector. Our ICT is also a **Veeam Gold ProPartner**.

As an **Apple certified support specialist**, our team of service desk engineers and field desk technicians retain Apple certified technical coordinator and support professional certifications, demonstrating our proficiency in maintaining the latest Apple technologies.

As an official **Ruckus wireless technology partner**, Our ICT continues to plan, deploy and maintain wireless technology networks for schools, academies and colleges.

As a **Dell registered partner**, Our ICT is able to sell all Dell products to the education sector at discounted rates. Our partnership status enables us to assist you with purchasing the right hardware for your school's needs.



Where to Find Us

Chingford Office Address

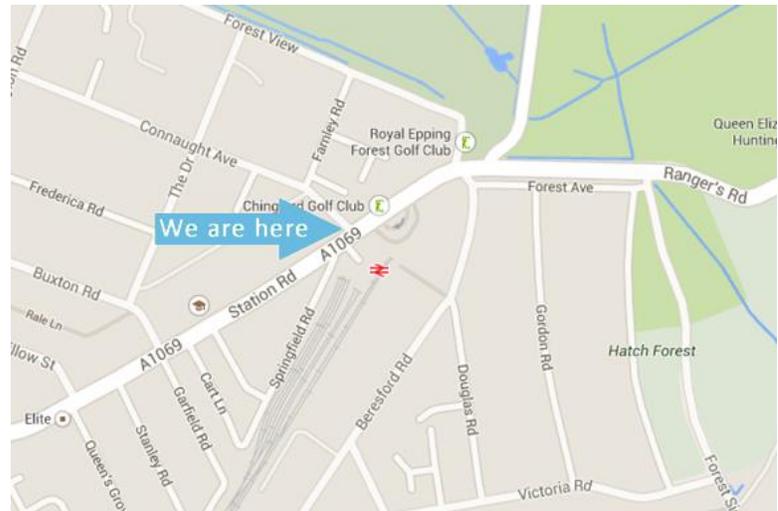
132 Station Road

Chingford

London

E4 6AB

(Located directly opposite from the Chingford train station).



How to Contact Us

Contact Support

020 8501 7655

Contact Sales

020 8501 7670

Email us

mail@ourict.co.uk

Find us on the Web

www.ourict.co.uk

Find us on Twitter

www.twitter.com/ourict

Find us on Facebook

www.facebook.com/ICTforSchool