



ICT SOLUTIONS FOR THE EDUCATION SECTOR.

ICT Support for Primary Schools

Helping primary schools to apply a successful ICT strategy for teaching and digital learning.



Microsoft
Authorized
Education Reseller

Professional ICT Support for Primary Schools

Our ICT is a trusted information technology partner of choice for primary schools located across London and the surrounding areas.

Our team of friendly professional support technicians and consultants work closely with teachers, support staff, ICT managers, ICT coordinators and other school consultants.

We provide scheduled onsite support services, telephone and remote assistance, ongoing network maintenance and project management services.

We can support your entire ICT infrastructure, including but not limited to technology used in the classroom, the server room, the reception area, the admin department and the assembly hall.

Bespoke Support Services for Primary Schools

We offer the following range of support services and solutions to the primary education sector:

Scheduled onsite field technician support.

Our ICT provides a scheduled onsite technician support service for schools that require a regular onsite technical presence if they do not have a permanent onsite ICT resource, or for schools that require an additional skillset to support their in-house ICT manager.

School admin network support.

In addition to our scheduled onsite technical support services for schools, Our ICT provides a dedicated telephone, remote and scheduled onsite support service that is tailored to the needs of your school's admin department and reception area.

Technology implementation.

Our ICT continues to assist primary schools with the implementation of new technologies on school premises. We are proficient in the deployment of digital learning devices throughout the classroom and other technologies throughout the school premises, including but not limited to tablet devices, desktop PCs, interactive whiteboards, digital signage, projectors, cloud solutions, complex server projects.



E-safety consultancy.

Our ICT provides a range of professional e-safety consultancy sessions to increase e-safety awareness for teachers, parents and students, in addition to e-safety auditing services for primary schools who are looking to ensure e-safety within their network infrastructure.

Hardware leasing and procurement.

From quotation to delivery and installation, Our ICT will work closely with your internal ICT provision, helping them to develop a technology procurement plan as part of the schools long-term development goals. Our ICT provides hardware-leasing solutions to schools that are looking to refresh their ICT infrastructure without incurring the associated upfront capital outlay.

Cloud-computing consultancy.

As a Microsoft cloud specialist and VMware Enterprise partner, Our ICT provides strategic guidance and expert advice, helping schools and internal ICT managers within schools to implement a transparent education focused cloud strategy designed to meet their digital learning and department requirements.

Secure wireless networking.

As an accredited Ruckus Wireless Partner, Our ICT provides a comprehensive range of trusted safe and secure solutions that make Ruckus the wireless technology of choice for primary schools.





Want to Find Out More?

Contact a member of our education team today by calling us at 020 8501 7670 to find out more about our ongoing support services and technology solutions for the primary education sector.

Why Work with Our ICT?

We Are Dedicated to Education

Our ICT continues to serve primary schools, secondary schools, academies and colleges, providing a fully comprehensive range of ICT services and solutions exclusively to the education sector.

We Are a Trusted ICT Partner

A growing number of schools trust us with the responsibility of all day-to-day IT operations. We can become accountable for the performance of ICT network, providing expert advice and professional assistance when you need to make difficult strategic decisions. Our ICT enforces strict recruitment procedures, adhering to a safe internal recruitment policy. All staff members are subject to annual disclosure and barring services (DBS) checks which prevent unsuitable people from working with children.

We Are Your Local ICT Services Company

With offices located in central London, the east London/Essex border and Hertfordshire, we continue to work with educational authorities across London and the Home Counties. We provide scheduled onsite support in addition to coverage for sickness, absence and annual leave at short notice.

We Understand Education

- We understand our responsibilities as a service provider to the education sector
- We only apply cost-effective long-term strategies, avoiding costly short-term solutions
- We recognise how technology enables the delivery of effective learning
- We know how to deliver technology as an effective learning tool
- We are fully accountable for the performance of your IT network infrastructure
- We can work within the financial constraints placed on head teachers and key decision makers who are responsible for reducing costs without sacrificing service levels

We retain the knowledge and skills required to implement technology as an effective learning tool. Our dedicated technical support team has extensive knowledge of past and present technologies



that continue to be used throughout the education sector. Continued partnerships with key educational suppliers ensure that we have access to the latest resources.

We Build Long-Term Relationships

We build long-term working relationships with schools and academies through continuous delivery of network infrastructure improvements, leveraging maximum efficiency from your school's annual budget.

We Build Long-Term Technology Solutions

We only apply cost-effective long-term technology strategies, avoiding costly short-term solutions.

We Provide a Better Approach to Service

We have an outstanding reputation for delivering a consistently high standard of service. This reputation is enhanced by exceptional customer retention statistics and numerous references available from various schools, academies and colleges. Our London-based education service desk provides expert advice and ongoing support to teachers, students and support staff.

In addition, we are committed to the support and development of your internal IT staff.

Our Services Are Transparent

We deliver a transparent service through our dedicated online help desk. Our help desk service enables you to:

- Report new issues and track existing issues online
- Monitor and review our performance levels
- Download customised service reports

We Have Over Two Decades of Experience

Our ICT has over 20 years of ongoing experience, delivering an extensive range of technology services and solutions. Every member of our support team has proven experience working with technology in education and delivering services that include scheduled onsite support, IT manager support, complex project management, cloud technologies and network auditing.

Communication is Easy and Straightforward

Our ICT understands the importance of transparent communication. We promise to communicate effectively with teachers and support staff, keeping ICT simple by explaining things in plain English and avoiding any unnecessary technical jargon.

Our Accreditations

Our ICT is a **Microsoft Authorised Education Reseller** and a **Microsoft Certified Gold Partner** of fifteen years. Retaining Microsoft gold certified status further enforces our competence and proven skills in supporting the latest Microsoft technologies.

In 2011, Our ICT attained the **ISO 9001** accreditation, further enforcing our commitment to delivering a consistent high standard of service. In June 2014, Our ICT also became an **ISO 27001** accredited organisation, demonstrating our commitment to delivering the highest standards of information security management.

As a **VMware Enterprise partner** (academic specialisation), Our ICT retains continued access to extensive resources and ongoing training that allows us to deliver innovative cloud and virtualisation solutions to the small business sector. Our ICT is also a **Veeam Gold ProPartner**.

As an **Apple certified support specialist**, our team of service desk engineers and field desk technicians retain Apple certified technical coordinator and support professional certifications, demonstrating our proficiency in maintaining the latest Apple technologies.

As an official **Ruckus wireless technology partner**, Our ICT continues to plan, deploy and maintain wireless technology networks for schools, academies and colleges.

As a **Dell registered partner**, Our ICT is able to sell all Dell products to the education sector at discounted rates. Our partnership status enables us to assist you with purchasing the right hardware for your school's needs.



Where to Find Us

Chingford Office Address

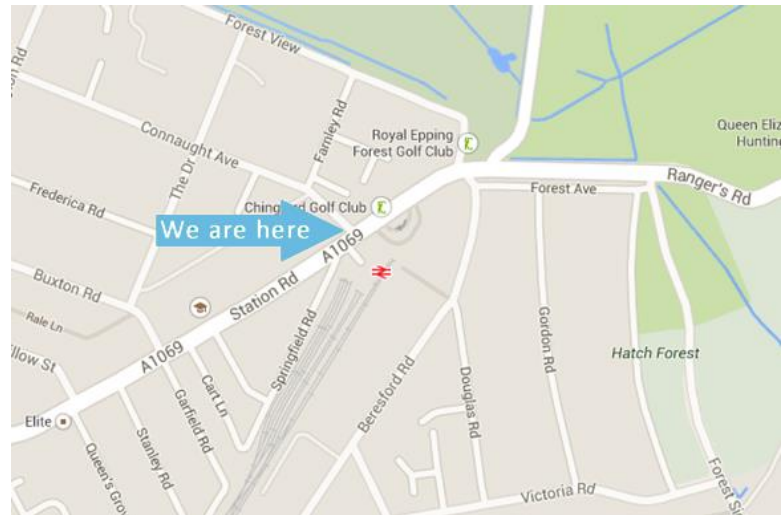
132 Station Road

Chingford

London

E4 6AB

(Located directly opposite from the Chingford train station).



How to Contact Us

Contact Support

020 8501 7655

Contact Sales

020 8501 7670

Email us

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Find us on the Web

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Find us on Twitter

www.twitter.com/ourict

Find us on Facebook

www.facebook.com/ICTforSchool