



ICT SOLUTIONS FOR THE EDUCATION SECTOR.

ICT Support for Secondary Schools

Working closely with your schools existing ICT function, providing ongoing support and consultancy.



Microsoft
Authorized
Education Reseller

Professional ICT Support Services for Secondary Schools

Working closely with your school's IT staff, Our ICT provides a comprehensive range of technology solutions and professional consultancy services to secondary schools that require ongoing assistance with their ICT.

Our team of professional ICT Consultants exclusively serve the education sector. We specialise in the delivery of complex infrastructure projects and the deployment of computer technology throughout the school premises. We also provide ongoing scheduled onsite maintenance services and ICT manager support.

How Our ICT Can Help

Complex ICT Project Delivery and Technology Deployment.

We can assist your internal ICT function with the implementation of new technologies on school premises. We are proficient in the delivery of complex ICT infrastructure projects for the server room and the deployment of digital learning devices throughout the classroom.



Ongoing ICT Manager Support.

Our ICT will become a natural extension to your existing ICT function, aligning our skillset to your school's unique support and consultative requirements. Our technical consultants can provide ongoing strategic guidance to your existing ICT function, in addition to sickness and absence coverage in order to avoid disruption to the school curriculum.

Cloud Adoption and Cloud Consultancy.

From initial assessment to design and delivery, our professional ICT Consultants will support your school at every stage of the cloud migration process. Following ISO 9001 and 27001 best practices framework, we will work closely with your internal ICT provision by offering professional impartial advice, or by taking a hands-on approach by providing a fully managed cloud adoption service.

OurICT

Google Apps and Office 365 for Education.

Our ICT will assist with the deployment of Google Apps and Office 365 for Education. We can oversee a full migration project for your school and we can also provide an email migration service from your existing email platform to Gmail or Exchange Online.



Infrastructure Virtualisation.

Our ICT has completed a diverse range of server and desktop virtualisation projects for numerous schools that wish to consolidate their infrastructure to the cloud. Thanks to cutting-edge virtualisation technology, all servers can be virtualised to run on a single point of hardware on school premises, or your entire server infrastructure can be virtualised in the cloud.

Mobile Device Management.

We can implement and maintain ongoing management of a simplified centralised mobile device management solution for your school that is administrated from a secure web-based dashboard. This allows for the effective management of all mobile device architecture, including laptops, Android devices, iPads and Microsoft Surface tablets.



Remote Network Monitoring.

Our always-on network monitoring system will closely monitor your entire school's ICT network 24/7, liberating your ICT manager from the day-to-day burden of scheduled network performance checks. This allows them to concentrate on other activities that are critical to maintaining your schools ongoing success.

Admin Department and Reception Support.

Our ICT provides a dedicated telephone, remote and scheduled onsite support service that is tailored to the needs of your school's admin department. Our priority is to keep downtime to a minimum, providing a fast resolution to any ICT issues that may arise during the working day in the admin department.





VoIP Telephony.

Our ICT has extensive experience implementing VoIP networks on school premises. We can install standalone intuitive phone systems, or we can implement a site-wide solution that is designed to unify communication between school buildings and the administration department.

Find Out More Today

Contact a member of our education team today by calling us at 020 8501 7670 to find out more about our ongoing support services and technology solutions for the secondary education sector.

Why Work with Our ICT?

We Are Dedicated to Education

Our ICT continues to serve primary schools, secondary schools, academies and colleges, providing a fully comprehensive range of ICT services and solutions exclusively to the education sector.

We Are a Trusted ICT Partner

A growing number of schools trust us with the responsibility of all day-to-day IT operations. We can become accountable for the performance of ICT network, providing expert advice and professional assistance when you need to make difficult strategic decisions. Our ICT enforces strict recruitment procedures, adhering to a safe internal recruitment policy. All staff members are subject to annual disclosure and barring services (DBS) checks which prevent unsuitable people from working with children.

We Are Your Local ICT Services Company

With offices located in central London, the east London/Essex border and Hertfordshire, we continue to work with educational authorities across London and the Home Counties. We provide scheduled onsite support in addition to coverage for sickness, absence and annual leave at short notice.

We Understand Education

- We understand our responsibilities as a service provider to the education sector
- We only apply cost-effective long-term strategies, avoiding costly short-term solutions
- We recognise how technology enables the delivery of effective learning
- We know how to deliver technology as an effective learning tool
- We are fully accountable for the performance of your IT network infrastructure



- We can work within the financial constraints placed on head teachers and key decision makers who are responsible for reducing costs without sacrificing service levels

We Build Long-Term Relationships

We build long-term working relationships with schools and academies through continuous delivery of network infrastructure improvements, leveraging maximum efficiency from your school's annual budget.

We Build Long-Term Technology Solutions

We only apply cost-effective long-term technology strategies, avoiding costly short-term solutions.

We Provide a Better Approach to Service

We have an outstanding reputation for delivering a consistently high standard of service. This reputation is enhanced by exceptional customer retention statistics and numerous references available from various schools, academies and colleges. Our London-based education service desk provides expert advice and ongoing support to teachers, students and support staff.

In addition, we are committed to the support and development of your internal IT staff.

Our Services Are Transparent

We deliver a transparent service through our dedicated online help desk. Our help desk service enables you to:

- Report new issues and track existing issues online
- Monitor and review our performance levels
- Download customised service reports

We Have Over Two Decades of Experience

Our ICT has over 20 years of ongoing experience, delivering an extensive range of technology services and solutions. Every member of our support team has proven experience working with technology in education delivering services that include scheduled onsite support, IT manager support, complex project management, cloud technologies and network auditing.

Communication is Easy and Straightforward

Our ICT understands the importance of transparent communication. We promise to communicate effectively with teachers and support staff, keeping ICT simple by explaining things in plain English and avoiding any unnecessary technical jargon.

Our Accreditations

Our ICT is a **Microsoft Authorised Education Reseller** and a **Microsoft Certified Gold Partner** of fifteen years. Retaining Microsoft gold certified status further enforces our competence and proven skills in supporting the latest Microsoft technologies.

In 2011, Our ICT attained the **ISO 9001** accreditation, further enforcing our commitment to delivering a consistent high standard of service. In June 2014, Our ICT also became an **ISO 27001** accredited organisation, demonstrating our commitment to delivering the highest standards of information security management.

As a **VMware Enterprise partner** (academic specialisation), Our ICT retains continued access to extensive resources and ongoing training that allows us to deliver innovative cloud and virtualisation solutions to the small business sector. Our ICT is also a **Veeam Gold ProPartner**.

As an **Apple certified support specialist**, our team of service desk engineers and field desk technicians retain Apple certified technical coordinator and support professional certifications, demonstrating our proficiency in maintaining the latest Apple technologies.

As an official **Ruckus wireless technology partner**, Our ICT continues to plan, deploy and maintain wireless technology networks for schools, academies and colleges.

As a **Dell registered partner**, Our ICT is able to sell all Dell products to the education sector at discounted rates. Our partnership status enables us to assist you with purchasing the right hardware for your school's needs.



Where to Find Us

Chingford Office Address

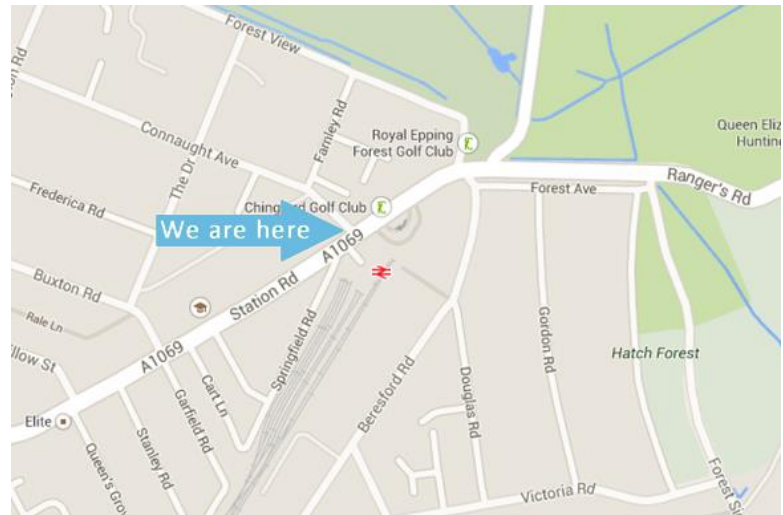
132 Station Road

Chingford

London

E4 6AB

(Located directly opposite from the Chingford train station).



How to Contact Us

Contact Support

020 8501 7655

Contact Sales

020 8501 7670

Email us

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Find us on the Web

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Find us on Twitter

www.twitter.com/ourict

Find us on Facebook

www.facebook.com/ICTforSchool